



KWAZULU-NATAL PROVINCE

HUMAN SETTLEMENTS
REPUBLIC OF SOUTH AFRICA

DEPARTMENT OF HUMAN SETTLEMENTS

REQUEST FOR PROPOSAL

APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).

ZNB94/2022/23HSE

THIS BID IS LIMITED TO TENDERERS WHO WILL MEET THE FOLLOWING PRE-QUALIFICATION CRITERIA (IN TERMS OF PREFERENTIAL PROCUREMENT REGULATIONS, 2017):

- (a) A BIDDER HAVING A MINIMUM B-BBEE STATUS LEVEL 1

(BIDDER TO SUBMIT ORIGINAL SWORN AFFIDAVIT OR ORIGINAL / CERTIFIED COPY OF BBBEE RATING CERTIFICATE, ISSUED BY AN AUTHORISED VERIFICATION AGENCY)

Only Service Providers Accredited on the SITA Transversal Contracts (2003/2014 – Server Equipment and 1183/2013 – IT Services) may tender for this bid. In addition, suppliers on the transversal contract are to be accredited to the Kwa-Zulu Natal province as per the engagement model.

Bid document must be downloaded from the departmental website: www.kzndhs.gov.za/tenders/advertisements.

Telegraphic, telephonic, telex, facsimile, e-mail, incorrect box and late Tender Proposals will not be accepted.

COMPULSORY BRIEFING SESSION DETAILS

KZN DEPARTMENT OF HUMAN SETTLEMENTS
VENUE: 353-363 DR. PIXLEY KASEME STREET
EAGLE BUILDING, 2303C BOARDROOM
DURBAN
DATE: 24 NOVEMBER 2022
TIME: 11:00

CLOSING OF THE BID

DATE: 30 NOVEMBER 2022
TIME: 11:00AM
DEPARTMENT OF HUMAN SETTLEMENTS
EAGLE BUILDING
353 – 363 DR PIXELY KASEME STREET
DURBAN
4001
12th FLOOR, BID BOX NUMBER: 01

KWAZULU-NATAL PROVINCIAL GOVERNMENT BIDDING FORMS

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Initials_____

**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE KWAZULU-NATAL DEPARTMENT OF HUMAN SETTLEMENTS					
BID NUMBER:	ZNB94/2022/23HSE	CLOSING DATE:	30 NOVEMBER 2022	CLOSING TIME:	11:00
DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM.					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN BID BOX NUMBER 01 SITUATED IN THE FOYER, 12 TH FLOOR, DEPARTMENT OF HUMAN SETTLEMENTS, EAGLE BUILDING, 353 – 363 DR PIXELY KASEME STREET, DURBAN, 4001					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	MS R. GAFOOR / J MNQONDO / S BIYASE / S MKHIZE / V. MKHWANAZI		CONTACT PERSON	MS. N. JOJISA / MR. T. NNENE	
TELEPHONE NUMBER	031 336 5142 / 5164 / 5165 / 5241 / 5420		TELEPHONE NUMBER	031 336 5293/30	
FACSIMILE NUMBER	N/A		FACSIMILE NUMBER	N/A	
E-MAIL ADDRESS	razia.gafoor@kzndhs.gov.za jabulani.Mngondo@kzndhs.gov.za siphesihle.biyase@kzndhs.gov.za sizwe.Mkhize@kzndhs.gov.za victor.mkhwanazi@kzndhs.gov.za		E-MAIL ADDRESS	nomthandazo.jojisa@kzndhs.gov.za thabo.nene@kzndhs.gov.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		OR	CENTRAL SUPPLIER DATABASE No:	MAAA
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER THE QUESTIONNAIRE BELOW]	
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS					
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A BRANCH IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?				<input type="checkbox"/> YES <input type="checkbox"/> NO	
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.					

Initials_____

**PART B
TERMS AND CONDITIONS FOR BIDDING**

- 1. BID SUBMISSION:**
- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
 - 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.**
 - 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
 - 1.4. **THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).**

- 2. TAX COMPLIANCE REQUIREMENTS**
- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
 - 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER’S PROFILE AND TAX STATUS.
 - 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
 - 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
 - 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
 - 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
 - 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE.”

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

SECTION A

SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS

PLEASE NOTE THAT THIS BID IS SUBJECT TO TREASURY REGULATIONS 16A ISSUED IN TERMS OF THE PUBLIC FINANCE MANAGEMENT ACT, 1999, THE KWAZULU-NATAL SUPPLY CHAIN MANAGEMENT POLICY FRAMEWORK.

1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.
2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.
3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.
4. **Bids submitted must be accurately completed. Bidders must ensure that all questions are answered. If questions are "not applicable", bidders must ensure that "NA" is indicated in the relevant space. It is not permissible to leave blank spaces or unanswered questions. Bidders will only be considered if the bid document is accurately completed and accompanied by all relevant certificates and other necessary and applicable information. Original signature must appear on all relevant Sections of the bid document. Failure to comply with same will invalidate your bid.**
5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.
6. A contract may be awarded to a tenderer that did not score the highest points only in accordance with section 2(1)(f) of the Act.
7. A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level of contribution than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.
8. A person awarded a contract may only enter into a subcontracting arrangement with the approval of the organ of state.
9. A person awarded a contract in relation to a designated sector, may not subcontract in such a manner that the local production and content of the overall value of the contract is reduced to below the stipulated minimum threshold.
10. **Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. An electronic storage device containing only a scanned copy, in PDF format, of the bid shall be submitted together with the bid inside the sealed envelope. If this provision is not complied with, such bids may be rejected as being invalid.**
11. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed and the bid number written on the envelope.
12. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.
13. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
14. No bid submitted by telefax, telegraphic or other electronic means will be considered.
15. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.
16. Any alteration made by the bidder must be initialed.
17. Use of correcting fluid is prohibited
18. Use of erasable pen is prohibited.
19. Bids will be opened in public as soon as practicable after the closing time of bid.
20. Where practical, prices are made public at the time of opening bids.
21. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
22. Bidder must initial each and every page of the bid document.
23. The bid document can only be downloaded at no cost – www.kzndhs.gov.za.
24. No bid document will be issued by the Department.
25. Bidders must furnish original bid documents at the briefing session venue, as Section D will be endorsed by the Departmental official. Bidders who fail to furnish original bid document at the compulsory briefing session may be disqualified.

Date: 24 November

Time: 11:00

Venue: 353-363 DR. Pixley KaSeme Street, Eagle Building, 2303C Boardroom.

This bid is limited to bidders who will meet the following pre-qualification criteria

(b) a bidder having a minimum B-BBEE status level 1.

Bidder to submit original sworn affidavit or Original or certified copy BBBEE Rating Certificate issued by the Authorised verification agency).

NB: A bid that fails to meet any pre-qualifying criteria stipulated in the bid documents is an unacceptable bid.

Initials_____

SECTION B

REGISTRATION ON THE CENTRAL SUPPLIERS DATABASE

1. In terms of the National Treasury Instruction Note, all suppliers of goods and services to the State are required to register on the Central Suppliers Database.
2. Prospective suppliers should self-register on the CSD website www.csd.gov.za
3. If a business is registered on the Database and it is found subsequently that false or incorrect information has been supplied, then the Department may, without prejudice to any other legal rights or remedies it may have;
 - 3.1 cancel a bid or a contract awarded to such supplier, and the supplier would become liable for any damages if a less favourable bid is accepted or less favourable arrangements are made.
4. **The same principles as set out in paragraph 3 above are applicable should the supplier fail to request updating of its information on the Central Suppliers Database, relating to changed particulars or circumstances.**
5. IF THE SUPPLIER IS NOT REGISTERED AT THE CLOSING TIME OF BID, THE SUPPLIER WILL BE DISQUALIFIED AT THE BID EVALUATION PROCESS.

CSD REGISTRATION: MAAA _____

Initials_____

SECTION C
DECLARATION THAT INFORMATION ON CENTRAL SUPPLIER DATABASE IS CORRECT AND UP TO DATE
(To be completed by bidder)

THIS IS TO CERTIFY THAT I (name of bidder/authorized representative), WHO
REPRESENTS (state name of bidder)CSD Registration
Number.....

AM AWARE OF THE CONTENTS OF THE CENTRAL SUPPLIER DATABASE WITH RESPECT TO THE BIDDER'S DETAILS
AND REGISTRATION INFORMATION, AND THAT THE SAID INFORMATION IS CORRECT AND UP TO DATE AS ON THE
DATE OF SUBMITTING THIS BID.

AND I AM AWARE THAT INCORRECT OR OUTDATED INFORMATION MAY BE A CAUSE FOR DISQUALIFICATION OF THIS
BID FROM THE BIDDING PROCESS, AND/OR POSSIBLE CANCELLATION OF THE CONTRACT THAT MAY BE AWARDED
ON THE BASIS OF THIS BID.

.....
SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE

DATE:

SECTION D

OFFICIAL COMPULSORY BRIEFING SESSION/SITE INSPECTION CERTIFICATE

N. B.: THIS FORM IS ONLY TO BE COMPLETED WHEN APPLICABLE TO THE BID.

Site/Building/Institution Involved: **KWAZULU-NATAL DEPARTMENT OF HUMAN SETTLEMENTS**

Bid Reference No: **ZNB94/2022/23HSE**

Goods/Service/Work: **APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING) *******

This is to certify that (bidder's representative name) _____

On behalf of (company name) _____

Visited and inspected the site on 24/11/2022 and is therefore familiar with the circumstances and the scope of the service to be rendered.

Signature of Bidder or Authorized Representative
(PRINT NAME)

DATE: __/__/_____

Name of Departmental or Public Entity Representative
(PRINT NAME)

Departmental Stamp With Signature

Initials_____

PRICING SCHEDULE – FIRM PRICES

Name of bidder.....	Bid number: ZNB94/2022/23HSE
Closing Time 11:00	Closing date: 30 NOVEMBER 2022

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

DESCRIPTION: APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).

Description	Price (Excl. VAT)
IT Infrastructure: IT Equipment and Delivery	
IT Infrastructure Equipment	
Project Implementation Services	
• Initiation Phase	
• Planning Phase	
• Design Phase	
• Implementation (Build & Test) Phase	
• Closure Phase	
Project Implementation Services Sub-Total	
Support and Maintenance Services	
Support & Maintenance Services (Year 1)	
Support & Maintenance Services (Year 2)	
Support & Maintenance Services (Year 3)	
Post-Implementation – Support and Maintenance Services Sub-Total	
S&T Costs	
Sub Total	
VAT 15%	
Total VAT Incl.	

TOTAL BID AMOUNT IN WORDS INCLUSIVE OF VAT:

Initials_____

- Period required for services: **36 MONTHS**
- The rates are firm for the full period of the contract.

SIGNATURE

DATE

**SECTION F
BIDDER'S DISCLOSURE**

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2. Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

2.2.1. If so, furnish particulars:
.....
.....

2.3. Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:
.....
.....

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

..... Signature Date
..... Position Name of bid der

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SECTION G

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable;

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

2. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

3. DEFINITIONS

- (a) **“B-BBEE”** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) **“bid”** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) **“EME”** means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) **“functionality”** means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) **“price”** includes all applicable taxes less all unconditional discounts;

Initials_____

(h) “proof of B-BBEE status level of contributor” means:

- 1) B-BBEE Status level certificate issued by an authorized body or person;
- 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
- 3) Any other requirement prescribed in terms of the B-BBEE Act;

(i) “QSE” means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

(j) “rand value” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

4. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

5. POINTS AWARDED FOR PRICE

5.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right) \quad \text{or} \quad Ps = 90 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

5.2 FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME-GENERATING PROCUREMENT

5.3 POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 + \frac{Pt - Pmax}{Pmax} \right) \quad \text{or} \quad Ps = 90 \left(1 + \frac{Pt - Pmax}{Pmax} \right)$$

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmax = Price of highest acceptable bid

6. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

6.1 In terms of Regulation 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

Initials_____

7. BID DECLARATION

7.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

8. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

8.1 B-BBEE Status Level of Contributor: . =(maximum of 20 points)

(Points claimed in respect of paragraph 8.1 must be in accordance with the table reflected in paragraph 6.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

9. SUB-CONTRACTING

9.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

9.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

10. DECLARATION WITH REGARD TO COMPANY/FIRM

10.1 Name of company/firm:.....

10.2 VAT registration number:.....

10.3 Company registration number:.....

10.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

10.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

Initials_____

.....
.....
.....

10.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

10.7 Total number of years the company/firm has been in business:.....

10.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

<p>WITNESSES</p> <p>1.</p> <p>2.</p>
--

<p>..... SIGNATURE(S) OF BIDDERS(S)</p> <p>DATE:</p> <p>ADDRESS</p> <p>.....</p> <p>.....</p>

EME'S AND QSE'S MUST COMPLETE THE FOLLOWING APPLICABLE AFFIDAVIT FORM TO CLAIM PREFERENCE POINTS

SWORN AFFIDAVIT – B-BBEE EXEMPTED MICRO ENTERPRISE

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

- The contents of this statement are to the best of my knowledge a true reflection of the facts.
- I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name	
Trading Name (If Applicable):	
Registration Number	
Enterprise Physical Address:	
Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):	
Nature of Business:	
Definition of “Black People”	As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians – (a) who are citizens of the Republic of South Africa by birth or descent; or (b) who became citizens of the Republic of South Africa by naturalisation- I. before 27 April 1994; or II. on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;”
Definition of “Black Designated Groups”	“Black Designated Groups means: (a) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution; (b) Black people who are youth as defined in the National Youth Commission Act of 1996; (c) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act; (d) Black people living in rural and under developed areas; (e) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;”

- I hereby declare under Oath that:
 - The Enterprise is _____% Black Owned as per Amended Code Series 100 of the amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
 - The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,

Initials_____

- Black Designated Group Owned % Breakdown as per the definition stated above:
 - Black Youth % = _____%
 - Black Disabled % = _____%
 - Black Unemployed % = _____%
 - Black People living in Rural areas % = _____%
 - Black Military Veterans % = _____%
- Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less
- Please Confirm on the below table the B-BBEE Level Contributor, **by ticking the applicable box.**

100% Black Owned	Level One (135% B-BBEE procurement recognition level)	
At least 51% Black Owned	Level Two (125% B-BBEE procurement recognition level)	
Less than 51% Black Owned	Level Four (100% B-BBEE procurement recognition level)	

4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise, which I represent in this matter.
5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: ____/____/____

Stamp

Signature of Commissioner of Oaths

SWORN AFFIDAVIT – B-BBEE QUALIFYING SMALL ENTERPRISE

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
2. I am a member / director / owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name	
Trading Name (If Applicable):	
Registration Number	
Enterprise Physical Address:	
Type of Entity (CC, (Pty) Ltd, Sole Prop etc.):	
Nature of Business:	
Definition of “Black People”	<p>As per the Broad-Based Black Economic Empowerment Act 53 of 2003 as Amended by Act No 46 of 2013 “Black People” is a generic term which means Africans, Coloureds and Indians –</p> <ul style="list-style-type: none"> (c) who are citizens of the Republic of South Africa by birth or descent; or (d) who became citizens of the Republic of South Africa by naturalisation- <ul style="list-style-type: none"> III. before 27 April 1994; or IV. on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;”
Definition of “Black Designated Groups”	<p>“Black Designated Groups means:</p> <ul style="list-style-type: none"> (f) unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution; (g) Black people who are youth as defined in the National Youth Commission Act of 1996; (h) Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act; (i) Black people living in rural and under developed areas; (j) Black military veterans who qualifies to be called a military veteran in terms of the Military Veterans Act 18 of 2011;”

Initials_____

3. I hereby declare under Oath that:

- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as amended by Act No 46 of 2013,
- The Enterprise is _____% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- The Enterprise is _____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- Black Designated Group Owned % Breakdown as per the definition stated above:
 - Black Youth % = _____%
 - Black Disabled % = _____%
 - Black Unemployed % = _____%
 - Black People living in Rural areas % = _____%
 - Black Military Veterans % = _____%
- Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of _____, the annual Total Revenue was between R10,000,000.00 (Ten Million Rands) and R50,000,000.00 (Fifty Million Rands),
- Please Confirm on the below table the B-BBEE Level Contributor, **by ticking the applicable box.**

100% Black Owned	Level One (135% B-BBEE procurement recognition level)	
At Least 51% black owned	Level Two (125% B-BBEE procurement recognition level)	

4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise, which I represent in this matter.
5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

Deponent Signature: _____

Date: ____ / ____ / _____

Stamp

Signature of Commissioner of Oaths

Initials_____

SECTION H

GENERAL CONDITIONS OF CONTRACT

1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that

local manufacture does take place.

- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

2. Application

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

- 4.1. The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier

and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1. The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.

7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.

7.3 The performance security shall be denominated in the currency of the contract or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:

i) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or

ii) a cashier's or certified cheque.

7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

8.1 All pre-bidding testing will be for the account of the bidder.

8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.

8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.

8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.

8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.

8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

Initials_____

9. Packing

- 11.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 11.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

12. Delivery and documents

- 12.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 12.2 Documents to be submitted by the supplier are specified in SCC.

13. Insurance

- 13.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

14. Transportation

- 14.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

15. Incidental Services

- 15.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 15.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

16. Spare parts

- 16.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

17. Warranty

- 17.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 17.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 17.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 17.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 17.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

18. Payment

- 18.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 18.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 18.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 18.4 Payment will be made in Rand unless otherwise stipulated in SCC.

19. Prices

- 19.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

20. Contract amendments

- 20.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

21. Assignment

- 21.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

22. Subcontracts

- 22.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

23. Delays in the supplier's performance

- 23.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time

schedule prescribed by the purchaser in the contract.

- 23.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 23.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 23.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 23.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.
- 23.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

24. Penalties

- 24.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

25. Termination for default

- 25.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the Supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 25.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 25.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 25.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.
- 25.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person,

and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

- 25.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

25.6.1 These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 25.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

26. Anti-dumping and countervailing duties and rights

- 26.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

27. Force Majeure

- 27.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 27.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

28. Termination for insolvency

- 28.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

29. Settlement of Disputes

- 29.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 29.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.

- 29.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 29.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 29.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
- (b) the purchaser shall pay the supplier any monies due the supplier.

30. Limitation of liability

- 30.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

31. Governing language

- 31.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

32. Applicable law

- 32.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

33. Notices

- 33.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 33.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.

34. Taxes and duties

- 34.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 34.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 34.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

35. National Industrial Participation (NIP) Programme

- 35.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

36. Prohibition of Restrictive practices

- 36.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or

concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

- 36.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

SECTION I

SPECIAL CONDITIONS OF CONTRACT

This bid is subject to the Preferential Procurement Policy Framework Act and the Preferential Procurement Regulations, 2017; the General Conditions of Contract (GCC) and the following applicable other Special Conditions of Contract.

The offers must remain valid for a period of 120 days from the closing date of the submission of bids.

1.CONTRACT PERIOD

1.1 36 Months

2. EVALUATION CRITERIA

There are five (5) main stages in the selection process, namely: pre-qualifying criteria, mandatory requirements, administrative Compliance, eligibility criteria and price and preference points.

2.1 Step 1 – Pre- Qualifying Criteria

This bid is limited to bidders who will meet the following pre-qualification criteria

(a) a bidder having a minimum B-BBEE status level 1.

(Bidder to submit original sworn affidavit or Original or certified copy BBBEE Rating Certificate issued by the Authorised verification agency).

NB: A bid that fails to meet any pre-qualifying criteria stipulated in the bid documents is an unacceptable bid.

2.2 Stage 2- Mandatory Requirements

As per Section L of the bid document.

2.3 Stage 3 - Administrative Compliance

Check and verify compliance with the submission and completion of compulsory bid documents viz Annexure A, Sections A to L. Failure to comply with any of the sections contained in the bid document that constitute step one will render the bid invalid.

The following documentation must be submitted:

PART A	INVITATION TO BID (SBD 1)	
PART B	TERMS AND CONDITIONS FOR BIDDING (SBD 1)	
SECTION A	SPECIAL INSTRUCTIONS REGARDING COMPLETION OF BID	
SECTION B	REGISTRATION ON CENTRAL SUPPLIERS DATABASE	
SECTION C	DECLARATION THAT INFORMATION ON CENTRAL SUPPLIERS	
SECTION D	OFFICIAL BRIEFING SESSION FORM	
SECTION E	PRICING SCHEDULE (SBD 3.1)	
SECTION F	DECLARATION OF INTEREST (SBD 4)	
SECTION G	PREFERENCE POINTS CLAIM FORM (SBD 6.1)	
SECTION H	GENERAL CONDITIONS OF CONTRACT	
SECTION I	SPECIAL CONDITIONS OF CONTRACT	
SECTION J	AUTHORITY TO SIGN THE BID	
SECTION K	TERMS OF REFERENCE	
SECTION L	TECHNICAL MANDATORY REQUIREMENTS	
	Only Service Providers Accredited on the SITA Transversal Contracts (2003/2014 – Server Equipment and 1183/2013 – IT Services) may tender for	

Initials_____

	this bid. In addition, suppliers on the transversal contract are to be accredited to the Kwa-Zulu Natal province as per the engagement model.	
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2.3.1 SCOPE OF BID

- 2.3.1.1 This bid is invited by the KwaZulu-Natal Department of Human Settlements and is open to all potential service providers who have the execution capacity and wish to participate in this bid which entails the APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).
- 2.3.1.2 All suppliers submitting their bids must be registered with the Central Suppliers Database. Non-registration of a bidder at time of closing of the bid will render the bid invalid.
- 2.3.1.3 Each party to a Joint Venture/Consortium submitting a bid must be registered on the Central Suppliers Database. Non-registration of any party to such a Joint Venture/Consortium on closing of the bid will render the bid invalid.
- 2.3.1.4 Joint Venture agreement should detail percentage to the project and must be signed by both parties.
- 2.3.1.5 A nominated bank account must be opened.
- 2.3.1.6 Each party to a Joint venture must complete SBD 4 (Bidder's Disclosure).
- 2.3.1.7 A consolidated BEE certificate of the Joint Venture must be submitted together with the bid document.
- 2.3.1.8 The Department reserves the right in accepting and awarding of the bid. The Department is not obliged to accept the lowest or any bid.
- 2.3.1.9 The service must be executed by the successful bidder to whom the bid is awarded.
- 2.3.1.10 The Department reserves the right to award the bid in totality or to contract multiple service providers to procure the required service.
- 2.3.1.11 Original or certified copy of BBBEE rating certificate issued by the authorized verification agency/ Original Sworn affidavit must be attached and delivered with the bid to ensure consideration thereof.
- 2.3.1.12 Service providers to ensure full compliance with all aspects of the specifications.
- 2.3.1.13 The closing date for receipt of bid is **30 NOVEMBER 2022 at 11h00**. The bids should be submitted in a sealed envelope marked "Bid – ZNB94/2022/23HSE", an electronic storage device containing only a scanned copy, in PDF format, of the bid shall be submitted together with the bid inside the sealed envelope. The bid box marked **Box No.01** is located at the foyer area of the **Department of Human Settlements, 12th floor, 353-356 Dr. Pixley Ka Seme Street, Durban**.

2.4 Step 4 – Eligibility Criteria

A COMPREHENSIVE COMPANY PROFILE / PROPOSAL MUST BE ATTACHED DETAILING ALL INFORMATION REQUIRED AS PER EVALUATION CRITERIA. THE PROFILE / PROPOSAL MUST HAVE TRACEABLE REFERENCES WITH A PROVEN TRACK RECORD. DOCUMENTARY PROOF OF COMPLETED PROJECTS MUST BE ATTACHED. IN CASES WHERE THERE ARE TEAMS, DETAILED CURRICULAM VITAE OF ALL KEY PERSONNEL IS REQUIRED. A MINIMUM OF 60% IS REQUIRED IN ORDER TO QUALIFY.

Key aspect of Eligibility	BASIS FOR POINT ALLOCATION	Score	Max Points
Detailed Methodology and Approach	Understanding for the deployment of the solution is clearly defined Describe a detailed methodology and approach, which must include analysis, configuration and testing standards that will be used to achieve the objectives and deliverables listed in the scope of work. Response must show: <ol style="list-style-type: none"> 1. Process flow diagram of methodology / approach as per above listed scope of work = 4 points 2. Narrative descriptions of flow diagram activities as per above listed scope of work = 4 points 3. Includes start, execution, migration, closure as per above listed scope of work = 4 points 4. Project management methodology = 4 points 5. Support procedure approach = 2 points 6. Details of a dedicated call centre to manage reported problem and the call logging procedure = 2 points 	Good	13-20
	Acceptable (in terms of above)	Fair	7 -12
	Lacks clarity (in terms of above)	Poor	0 – 6
Project Plan	Clearly indicate the project implementation and project management stages. as listed in “Scope of Work” (section K) <ol style="list-style-type: none"> a. Work breakdown structure including project tasks and milestones. 5 points b. Duration of tasks and activities including total duration in days. 5 points c. Predecessors, resources utilised per task (include activities), project dependencies; costs per task 5 points. 	Good	11 - 15
	Acceptable (in terms of above)	Fair	6 – 10
	Lacks clarity (in terms of above)	Poor	0 – 5
Physical Presence/ Local Operational Presence	Provide proof of physical presence in KwaZulu-Natal by means of: <ol style="list-style-type: none"> a. Provide a copy of municipal utilities/rates/taxes not older than three (3) months which clearly indicates operational presence in KwaZulu-Natal. OR <ol style="list-style-type: none"> b. Provide lease agreement from the landlord which clearly indicates operational presence in KwaZulu-Natal 	Good	15
	Acceptable (in terms of above) Provided operational presence but within South Africa	Fair	9
	Provided none of the above requirements.	Poor	0

Relevant Experience	<p>Capabilities and vast experience is demonstrated on ALL below listed technologies to execute the project effectively</p> <ol style="list-style-type: none"> 1. Competencies, skill and experience is noticeably displayed on below listed technologies (min 5 years: enterprise infrastructure deployments, technical architecture analysis and design, project management). 5 points 2. Relevant qualifications and certifications for the project resources (technical, project management etc.). 4 points. 3. Brief references of similar (enterprise architecture deployments) project i.e. details of client, nature of work; duration and number of sites. 1 point 4. Expertise for the equipment support. 3 points. 5. Indicate the ability and support to provide the service. 2 points. 6. Specify how to deliver project status report / reports for the service provided. 1 point 7. Provide a high-level plan on how to ensure that the transition of the proposed infrastructure will have minimum impact on operations. The plan also incorporated all infrastructure elements and complies with minimum project management standard. 4 points <p>Technologies</p> <ol style="list-style-type: none"> a. Microsoft VMWare b. Veeam c. ExaGrid or similar 	Good	20
	<p>Acceptable (in terms of above) Provided 4-6 of the above requirements with at least 3 years of relevant experience and traceable references</p>	Fair	9 - 15
	<p>Lacks appropriate, applicable and relevant experience /skills (in terms of above) Provided 2 - 4 of the above requirements with at least 3 years of relevant experience and traceable references.</p>	Poor	0 - 8
letters of Affirmation	<p>A minimum of three (3) letters of affirmation within the last five (5) years, of which two (2) affirmation letters are from government department(s), where similar project was implemented.</p> <p>Affirmation letters to reflect following:</p> <ol style="list-style-type: none"> a. Client reference letter on letterhead. b. Client traceable contact details c. Brief scope of work completed d. Value of the contract e. Client stamp and signature 	Good	20
	<p>Acceptable (in terms of above) Provided at least One (1) government department affirmation letter with above requirements</p>	Fair	15
	<p>Provided no government department affirmation letter(s) with above requirements.</p>	Poor	8
Financial Capacity	<p>Provide proof of financial capacity to satisfactorily execute the required service, such should include the following:</p> <ul style="list-style-type: none"> • Bank rating of the company indicating specific category. Category A=10 points 	Good	10
	<p>Category B=6 points</p>	Fair	6
	<p>Category C or Letter of Good Standing =3 points Did not provide bank rating letter=0 points</p>	Poor	0-3
Total			100

Stage 5 – Preferential Point Evaluation

2.4.1 This bid will be evaluated using the 80/20 preference point system.

Initials_____

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

3 BID APPEAL TRIBUNAL (BAT)

BAT finds its establishment in the Treasury Regulation 16A9.3 and Section 18(1) of the KwaZulu-Natal Supply Chain Management Policy Framework. Treasury Regulation 16A9.3 empowers National and Provincial Treasury to establish a mechanism to consider complaints and make recommendations for remedial actions to be taken for the non-compliance with the norms and standards. Section 18(1) of the KZN SCM Policy Framework empowers the MEC for Finance to establish an independent and impartial Bid Appeals Tribunal. In line with Paragraph 19 of the KZN SCM Policy Framework of 2006 the following procedure must be followed to lodge an appeal:

- 3.1 The bidder must, within five working days of receipt of the **notification** of an award, deliver written notification of an intention to appeal.
- 3.2 The bidder may, together with the notification of intention to appeal under paragraph (2) of the KZN SCM Policy Framework, deliver a request for written reasons for the award of the said bid.
- 3.3 The Bid Adjudication Committee or a delegate of an accounting officer must deliver to the appellant the written reasons requested under paragraph (3) of the KZN SCM Policy Framework within ten working days.
- 3.4 The appellant must, within ten working days of receipt of the written reasons delivered under paragraph (4) of the KZN SCM Policy Framework, or, failing a request for written reasons under paragraph (3) of the KZN SCM Policy Framework, within ten working days of giving notice under paragraph (2) of the KZN SCM Policy Framework, submit written representations to the Bid Appeals Tribunal, indicating sufficiently and without unnecessary elaboration the grounds and basis of the appeal and the nature of the complaint.
- 3.5 Upon receipt of a notice of intention to appeal, the Bid Appeals Tribunal must notify other bidders who may be adversely affected by the appeal, in writing of the appeal and invite them to respond within five working days.

The address provided for the lodging of appeals is:

Email: Batsecretariat@kzntreasury.gov.za

**The Chairperson
Bid Appeals Tribunal
Private Bag X9082
Pietermaritzburg
3200**

SECTION J
AUTHORITY TO SIGN A BID

The bidder must indicate the enterprise status by signing the appropriate box hereunder.

(I)	(II)	(III)	(IV)	(V)	(VI)	
CLOSE CORPORATION	COMPANIES	SOLE PROPRIETOR	PARTNERSHIP	CO-OPERATIVE	JOINT VENTURE / CONSORTIUM	
					Incorporated	
					Unincorporated	

I/We, the undersigned, being the Member(s) of Cooperative/ Sole Owner (Sole Proprietor)/ Close Corporation/ Partners (Partnership)/ Company (Representative) or Lead Partner (Joint Venture / Consortium), in the enterprise trading as:

.....

hereby authorise Mr/Mrs/Ms

acting in the capacity of

whose signature is

to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.

NAME	ADDRESS	SIGNATURE	DATE

(if the space provided is not enough please list all the director in the resolution letter)

Note:

The following document must be attached to this form according to the status of the enterprise, in the form of a resolution authorising the signatory to sign all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise, and **such resolution shall include a specimen signature of the signatory.**

- Co-operative: Resolution letter from the directors
- Close Corporation: Resolution letter from the directors
- Company: Resolution letter from the director/s
- Sole Proprietor: Resolution letter from the director
- Partnership: Resolution letter from the director
- Joint Venture / Consortium: Resolution/agreement passed/reached signed by the authorised representatives of the enterprises

Note: Director/s may appoint themselves if they will be the one signing all documents in connection with this bid and any contract resulting therefrom on behalf of the enterprise.

Failure to complete, sign and date this form or failure to provide the certificate(s) in the form of a resolution as described above shall result in the tender being considered non-responsive and rejected.

SECTION K

Terms of Reference/ Specifications

BIDDERS TO COMPLY STRICTLY WITH ALL FACETS OF THE SPECIFICATION, METHODOLOGY AND ADDITIONAL INFORMATION TO INDICATE OR EMPHASIZE CAPACITY TO UNDERTAKE THE REQUIRED SERVICE MUST BE FURNISHED.

The KZN Department of Human Settlements hereby invites proposals from suitably qualified and experienced service providers for the APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).

NO.	SITE WHERE SERVICE WILL BE PROVIDED	BID NUMBER
1.	APPOINTMENT OF A SERVICE PROVIDER TO SUPPLY AND INSTALL REPLACEMENT SERVERS AND PROVIDE SUPPORT AND MAINTENANCE SERVICES FOR A PERIOD OF THIRTY-SIX (36) MONTHS AT THE DEPARTMENTAL DATACENTERS BASED IN DURBAN (EAGLE BUILDING) AND PIETERMARITZBURG (NATALIA BUILDING).	ZNB91/2022/22HSE

The successful applicant will be required to enter into an Agreement with the Department of Human Settlements. The applicant must comply with legislative requirements.

Background Information

The KwaZulu-Natal Department of Human Settlements administers a combination of an on-premise and hosted IT environment with all IT infrastructure belonging to the Department. The Department has standardised on HP equipment for all its IT infrastructure.

Due to the nature of managing its own IT environment, critical IT infrastructure must be routinely updated or replaced to the latest technology in order to keep pace with the rapidly changing IT landscape, in terms of infrastructure, security and software, as well as grow with the requirements of the organisation.

In the short to medium-term, newer IT infrastructure would allow the organisation to at a minimum, maintain and ensure continuity of IT services to the organisation while also ensuring that the equipment can meet the demands of newer software and technology improvements.

Scope of Work

The following broad activities are included to ensure a successfully complete infrastructure implementation:

- a) Planning: "As Is" and "To Be" Technical Architecture;
- b) Delivery of Equipment and Inventory;
- c) Set-up and Configuration of Equipment;
- d) Migration of Existing Environment (including data);
- e) Test and Quality Assurance;
- f) Alignment of Operational Processes;
- g) Set-up and Configuration of DR Equipment;
- h) Hand-over, Post- Implementation Analysis and Close-out;
- i) Post Implementation Support and Maintenance
- j) Full Project Management services throughout project cycle.

Each project phase must be reviewed and approved as per the agreed project management standard.

The department has existing VMware licences and these will be reused for the project;

The department has existing Veeam licences and these will be reused for the project;

Any and all work requiring any downtime must be performed outside of standard office hours;

Full installation and migration must be completed within 14 work days of the delivery of the equipment; and

Eagle building (Durban) and Natalia (Pietermaritzburg) sites are run as active with cross replication and cross DR failover being a requirement.

Other Department and industry standards apply (e.g. analysis standards, configuration standards, naming conventions, testing standards, etc.) and will be agreed prior to the commencement of project work.

Project Activity	Deliverables
Project Initiation Phase	
<ul style="list-style-type: none"> Development and approval of project charter and Statement of Work "As Is" Technical Architecture 	<ul style="list-style-type: none"> Project Charter Stakeholder Documentation Minutes of Meetings Initialised Project Registers Technical Architecture Document ("As Is")
Planning Phase	
<ul style="list-style-type: none"> Development and approval of project approach and plan 	<ul style="list-style-type: none"> Statement of Work indicating deliverables and milestones Project Schedule Technical Architecture Document ("To Be")
Design Phase	
<ul style="list-style-type: none"> Solution to meet the requirement approved in the previous phase 	<ul style="list-style-type: none"> Solution Design document including functional and technical solution design Roll back, backup, DR plans Project status reports Updated project registers
Implementation Phase (incl. Build and Test)	
<ul style="list-style-type: none"> Setup Configuration Migration Testing Implementation Setup (DR) Configuration Testing Implementation 	<ul style="list-style-type: none"> Inventory Testing Plan (Production, DR) Test Results Final Test Report Deployment to Production Project Status reports Updated project registers Change control documentation
Project Closure Phase	
<ul style="list-style-type: none"> Alignment of Operational Processes Post Implementation Analysis Hand over Project Close Out 	<ul style="list-style-type: none"> Updated operational processes Post Mortem Workshop and Report Hand over Report Project Close Out Report
Post implementation Support and Maintenance (over 3 years)	
<ul style="list-style-type: none"> Provide support and maintenance 	<ul style="list-style-type: none"> Support and maintenance services Reporting on services

Reference	Description	
	HPe Servers and Storage - Eagle Building (Durban) and Natalia (Pietermaritzburg) data centers (Warranty and Support - 3 Years)	
Part N°.	VMware Host Servers	
P28948-B21	HPE ProLiant DL360 Gen10 Plus 8SFF NC Configure-to-order Server	6
P28948-B21 B19	HPE DL360 Gen10 Plus 8SFF CTO Server	6
P36920-B21	HPE Intel Xeon-Silver 4309Y 2.8GHz 8-core 105W Processor Kit	12
P36920-B21 0D1	Factory Integrated	12
P06033-B21	HPE 32GB (1x32GB) Dual Rank x4 DDR4-3200 CAS-22-22-22 Registered Smart Memory Kit	48
P06033-B21 0D1	Factory Integrated	48
P26427-B21	HPE ProLiant DL360 Gen10 Plus 8SFF SAS/SATA 12G BC Backplane Kit	6

P26427-B21 0D1	Factory Integrated	6
P40496-B21	HPE 240GB SATA 6G Read Intensive SFF BC Multi Vendor SSD	12
P40496-B21 0D1	Factory Integrated	12
P26471-B21	HPE ProLiant DL36X Gen10 Plus Low Profile Riser Kit	6
P26471-B21 0D1	Factory Integrated	6
P26324-B21	HPE Gen10 Plus Broadcom MegaRAID MR216i-p x16 Lanes without Cache NVMe/SAS 12G Controller	6
P26324-B21 0D1	Factory Integrated	6
P9D94A	HPE SN1100Q 16Gb Dual Port Fibre Channel Host Bus Adapter	6
P9D94A 0D1	Factory Integrated	6
P26259-B21	HPE Broadcom BCM57412 Ethernet 10Gb 2-port SFP+ Adapter	6
P26259-B21 0D1	Factory Integrated	6
P08449-B21	HPE Intel I350-T4 Ethernet 1Gb 4-port BASE-T OCP3 Adapter	6
P08449-B21 0D1	Factory Integrated	6
P26477-B21	HPE ProLiant DL36X Gen10 Plus High Performance Fan Kit	6
P26477-B21 0D1	Factory Integrated	6
865438-B21	HPE 800W Flex Slot Titanium Hot Plug Low Halogen Power Supply Kit	12
865438-B21 0D1	Factory Integrated	12
BD505A	HPE iLO Advanced 1-server License with 3yr Support on iLO Licensed Features	6
BD505A 0D1	Factory Integrated	6
P55882-B21	HPE ProLiant DL36x Gen10 Plus 8SFF SAS/SATA Tri-Mode Cable Kit	6
P55882-B21 0D1	Factory Integrated	6
867998-B21	HPE 1U Gen10 Bezel Kit	6

867998-B21 0D1	Factory Integrated	6
P13771-B21	HPE Trusted Platform Module 2.0 Gen10 Plus Black Rivets Kit	6
P13771-B21 0D1	Factory Integrated	6
P07818-B21	HPE DDR4 DIMM Blank Kit	6
P07818-B21 0D1	Factory Integrated	6
P26485-B21	HPE ProLiant DL300 Gen10 Plus 1U SFF Easy Install Rail Kit	6
P26485-B21 0D1	Factory Integrated	6
P37863-B21	HPE ProLiant DL360 Gen10 Plus Standard Heat Sink Kit	12
P37863-B21 0D1	Factory Integrated	12

	Veeam Backup Server	
P05172-B21	HPE ProLiant DL380 Gen10 Plus 8SFF NC Configure-to-order Server	2
P05172-B21 B19	HPE DL380 Gen10 ICX CTO Mod-X 8SFF	2
P36920-B21	HPE Intel Xeon-Silver 4309Y 2.8GHz 8-core 105W Processor Kit	4
P36920-B21 0D1	Factory Integrated	4
P06029-B21	HPE 16GB (1x16GB) Single Rank x4 DDR4-3200 CAS-22-22-22 Registered Smart Memory Kit	16
P06029-B21 0D1	Factory Integrated	16
P40497-B21	HPE 480GB SATA 6G Read Intensive SFF BC Multi Vendor SSD	4
P40497-B21 0D1	Factory Integrated	4
P14589-B21	HPE DL38X Gen10 Plus x16/x16 Slot 1/2 Secondary Riser Kit	2
P14589-B21 0D1	Factory Integrated	2
P26259-B21	HPE Broadcom BCM57412 Ethernet 10Gb 2-port SFP+ Adapter	6
P26259-B21 0D1	Factory Integrated	6
P37038-B21	HPE ProLiant DL380 Gen10 Plus x8/x16/x8 Primary FIO Riser Kit	2
P26324-B21	HPE Gen10 Plus Broadcom MegaRAID MR216i-p x16 Lanes without Cache NVMe/SAS 12G Controller	2
P26324-B21 0D1	Factory Integrated	2
P51181-B21	HPE Broadcom BCM5719 Ethernet 1Gb 4-port BASE-T OCP3 Adapter	2
P51181-B21 0D1	Factory Integrated	2
P37042-B21	HPE ProLiant DL300 Gen10 Plus 2U Standard Fan Kit	2
P37042-B21 0D1	Factory Integrated	2
865438-B21	HPE 800W Flex Slot Titanium Hot Plug Low Halogen Power Supply Kit	4
865438-B21 0D1	Factory Integrated	4
BD505A	HPE iLO Advanced 1-server License with 3yr Support on iLO Licensed Features	2
BD505A 0D1	Factory Integrated	2
P46005-B21	Microsoft Windows Server 2022 16-core Standard FIO Not Pre-installed en/fr/it/de/es/nl/pt SW	2
P55467-B21	HPE ProLiant DL38x 8SFF SAS/SATA Tri-Mode Cable Kit	2
P55467-B21 0D1	Factory Integrated	2
867809-B21	HPE Gen10 2U Bezel Kit	2
867809-B21 0D1	Factory Integrated	2

P13771-B21	HPE Trusted Platform Module 2.0 Gen10 Plus Black Rivets Kit	2
P13771-B21 0D1	Factory Integrated	2
P22018-B21	HPE DL38X Gen10 Plus 2U SFF Easy Install Rail Kit	2
P22018-B21 0D1	Factory Integrated	2
P37034-B21	HPE ProLiant DL380 Gen10 Plus Standard Heat Sink Kit	4
P37034-B21 0D1	Factory Integrated	4
Shared Storage Array		
R0Q74B	HPE MSA 2060 16Gb Fibre Channel SFF Storage	2
R3R30A	HPE MSA 3.84TB SAS 12G Read Intensive SFF (2.5in) M2 3yr Warranty SSD	48
R3R30A 0D1	Factory Integrated	48
C8R24B	HPE MSA 16Gb Short Wave Fibre Channel SFP+ 4-pack Transceiver	4
C8R24B 0D1	Factory Integrated	4
J9283D	Aruba 10G SFP+ to SFP+ 3m Direct Attach Copper Cable	10
P9Q45A	HPE G2 Basic 7.3kVA/60309 3-wire 32A/230V Outlets (20) C13/Vertical INTL PDU	2
R2C33AAE	HPE MSA 2060 Advanced Data Services E-LTU	2
QK733A	HPE Premier Flex LC/LC Multi-mode OM4 2 Fiber 2m Cable	16
Maintenance and Support for 3 Years		
HU4A6A5	HPE 3yr Tech Care Essential Service	2
HU4A6A5 ZSA	HPE Proliant DL360 Gen10+ Support	6
HU4A6A5 R2M	HPE iLO Advanced Non Blade Support	8
HU4A6A5 ZQA	HPE MSA 2060 Support	2
HU4A6A5 ZQC	HPE MSA ADS LTU Support	2
HU4A6A5 ZSB	HPE Proliant DL380 Gen10+ Support	2
HU4A6A5 ZT0	HPE Std-16C ROK/FIO Support	2
ExaGrid Immutable Backup or equivalent* (Warranty and support - 3 Years)		
EX84-SEC	Disk Capacity: Raw: 192TB, Useable: 168TB 84TB Full Backup	2
	10Gb Add on Card Disks encrypted	1
	Three year (5 x 8hrs) Customer Support and product Maintenance	2
	Shipping and Logistics	1
	Option of Extended Warranty on Equipment	

**TECHNICAL ENQUIRIES MAY BE DIRECTED TO:
Mr. T. Nene 031 336 5230**

**SECTION L
TECHNICAL MANDATORY REQUIREMENTS**

Special instructions to vendors

1.1 Bidders shall provide full and accurate answers to the mandatory questions posed in this document, and, where required explicitly state either “Comply/Not Comply” regarding compliance with the requirements. Bidders **must** substantiate their response to all questions, including full details on how their proposal/solution will address specific functional requirements. All documents as indicated must be supplied as part of the submission.

1.2 TECHNICAL MANDATORY REQUIREMENTS QUESTIONNAIRE

(Failure to comply with any of the mandatory requirements will lead to your bid being disqualified)

1.2.1 Accreditation:

<p>Service Provider must be a value added accredited of following:</p> <ul style="list-style-type: none"> a. HP Aruba Platinum or Gold Partner b. VMWare Premier Partner c. Veeam Partner d. ExaGrid Partner /OEM equivalent <p>Letter or certificates of value-added accreditation from each OEMs must be provided indicative of each partner(s) status listed above.</p> <p>NB: All letters or certificates must be in writing, dated and on an OEM's letterhead which issued each accreditation confirmation.</p>	Comply	Do Not Comply
<p>Substantiate/comment:</p>		

1.2.2 Travelling cost between datacenters

<p>Cost must include all subsistence and travel to the client’s offices and datacentres in Durban and Pietermaritzburg.</p> <p>Tariff rate used to calculate S&T cost must be provided.</p>	Comply	Do Not Comply
<p>Substantiate/comment:</p>		

1.2.3 Technical Resource Experience and assignment

<p>Lead Resource(s) must have a minimum of 5 years’ experience in IT enterprise infrastructure deployments, migrations and configurations.</p> <p>CV specifically highlighting this requirement must be provided.</p>	Comply	Do Not Comply
<p>Substantiate/comment:</p>		

Lead Technical Resource(s) must have a minimum of 5 years' of Technical Architecture Analysis and Design using a recognised industry standard and certified in following areas: <ul style="list-style-type: none"> • HPE ASE – ProLiant/ Datacentre Solutions/ Architect/ similar; • HPE Master ASE – Storage / similar • Veeam Certified resource • VMWare VCP • ExaGrid Certified/ similar Certification and a CV specifically highlighting this requirement must be provided.	Comply	Do Not Comply
Substantiate/comment:		

1.2.4 Project Management Certification and Experience

Resource must be certified in an accredited project management standard or methodology (e.g. PMBoK or PRINCE2).	Comply	Do Not Comply
Copy of Project Management certificate from a recognised accredited institution to be provided (e.g. PRINCE2, PMBok).		
Substantiate/comment:		

Resource must have a minimum of 5 years' experience using project management methodology as per certification above.	Comply	Do Not Comply
CV specifically highlighting this requirement must be provided.		
Substantiate/comment:		